# Lumbini Zonal Hospital Butwal

## **Hospital Hours**

### 1. Emergency Services

a. Time: 24 hours

b. Procedures:

1. Receive the Ticket from counter.

2. Registration in Emergency Duty Room

3. Service

### 2. Out Patient Department (OPD) Services

a. OPD Time: 8AM to 2PM

b. OPD Day: Sunday to Friday

c. Registration & OPD ticket distribution Time:

8 AM to 11.30 AM (Sunday to Thursday)

8 AM to 10.30 AM (Friday)

Saturday and Government holyday will be close.

- d. Registration & OPD ticket distribution Place: From Counter
- e. Procedure:
  - 1. Registration and Receive OPD Ticket
  - 2. Collection of OPD Ticket in respective OPD Department
  - 3. Follow the OPD Rules

#### f. OPD Shedule

| S.No. | Name of<br>Days | Running Service Departments  | Remarks                   |
|-------|-----------------|--|---------------------------|
| 1     | Sunday          | Medical, Surgical, Paediatrics, ENT,   | Orthopaedic               |
|       |                 | Dermatology (Skin), Dental and Obstetric and   | Elective                  |
|       |                 | Gynaecology  | Operation                 |
| 2     | Monday          | Medical, Orthopaedic, Paediatrics, ENT,  | G.Surgery                 |
|       |                 | Dermatology (Skin), Dental and Obstetric and   | Elective                  |
|       |                 | Gynaecology  | Operation                 |
| 3     | Tuesday         | Medical, Surgical, Orthopaedic Paediatrics,<br>ENT, Dermatology (Skin), Dental   | Obs./Gyn.                 |
|       |                 |  | Elective                  |
|       |                 |  | Operation                 |
| 4     | Wednesday       | Medical, Surgical, Paediatrics, ENT,   | Orthopaedic               |
|       |                 | Dermatology (Skin), Dental and Obstetric and   | Elective                  |
|       |                 | Gynaecology  | Operation                 |
| 5     | Thursday        | Medical, Paediatrics, Orthopaedic, ENT,  | G.Surgery                 |
|       |                 | Dermatology (Skin), Dental and Obstetric and   | Elective                  |
|       |                 | Gynaecology  | Operation                 |
| 6     | Friday          | Medical, Surgical, Orthopaedic Paediatrics, Dermatology (Skin), Dental Surgery (Operation) and Obstetric and Gynaecology | ENT Elective<br>Operation |

#### 3. Indoor Services

a. Time: 24 hours

- b. Procedure;
  - 1. Registration of Inpatient and receive Inpatient No.,
  - 2. Submit of inpatient treatment sheet in Nursing duty room of respective department,
  - 3. Follow the inpatient department rules and doctors' and Nurses' direction.

#### 4. Pathology Department

- a. Types of Serviced: Emergency & Regular
- b. Routine Services Hours: 8AM to 2PM
- c. Routine Service Days: As OPD days
- d. Lipid Profile Test: Sunday and Wednesday
- e. Liver Function Test (LFT): Monday and Thursday
- f: Registration and Sample collection Time: 9 AM to 12 Noon.
- g. Pathology report distribution: After 2PM
- h. Procedures:
  - 1. Show your doctors Prescription in Counter,
  - 2. Pay the pathology Service Charge and receive the receipt,
  - 3. Submit of Service charge receipt and doctors Prescription in Pathology sample collection desk,
  - 4. After laboratory sample collection by laboratory personnel come to take the report in sample collection desk as told by laboratory personnel,
  - 5. Show laboratory report to your doctors.
- g. 24 hours Emergency Laboratory Services is available.

### 6. Radiology Department

#### For Ultrasound Services

- a. Types of Serviced: Emergency & Regular
- b. Routine Services Hours: 8AM to 2PM
- c. Routine Service Days: As OPD days
- d: Registration Time: 9 AM to 12 Noon.
- e. Report distribution: After 2PM
- f. Procedures for OPD Patients:
  - 1. Show your doctors Prescription in radiology department,
  - 2. Register your Name,
  - 3. After Registration, Radiology Personnel will fix your ultrasound day,
  - 4. Come to hospital in fixed day, Pay the ultrasound Charge and receive the receipt,
  - 5. Submit of ultrasound receipt and doctors Prescription in Radiology department,
  - 6. Follow the rules
- g. 24 hours Emergency and Inpatients' Ultrasound Services is available.

### For X-ray Services

- a. Types of Serviced: Emergency & Regular
- b. Routine Services Hours: 8AM to 2PM
- c. Routine Service Days: As OPD days
- d: Registration Time: 9 AM to 12 Noon.
- e. Report distribution: After 2PM
- f. Procedures for OPD Patients:
  - 1. Show your doctors Prescription in X-ray unit,
  - 2. Register your Name,
  - 3. Radiography officer will fix your x-ray size,
  - 4. Pay the x-ray Charge in counter and receive the receipt,
  - 5. Submit of receipt and doctors Prescription in x-ray units,
  - 6. Follow the rules
- g. 24 hours Emergency and Inpatients' x-ray Services is available.

### 7. ECG and Endoscope Services

- a. Types of Serviced: Emergency & Regular
- b. Routine Services Hours: 8AM to 2PM
- c. Routine Service Days: As OPD days
- d: Registration Time: 9 AM to 12 Noon.
- e. Report distribution: After 2PM
- f. Procedures for OPD and Indoor Patients:
  - 1. Pay the Charge in counter and receive the receipt,
  - 2. Submit of receipt and doctors Prescription in respective units,
  - 3. Follow the rules
- g. 24 hours Emergency EGC and Endoscope Services is available.

### 8. Audiogram and Tympanogram Services

- a. Types of Serviced: Emergency & Regular
- b. Routine Services Hours: 8AM to 2PM
- c. Routine Service Days: As OPD days
- d: Registration Time: 12 AM to 2PM
- e. Report distribution: After 2PM
- f. Procedures for OPD and Indoor Patients:
  - 1. Pay the Charge in counter and receive the receipt,
  - 2. Submit of receipt and doctors Prescription in respective units,
  - 3. Follow the rules
- g. 24 hours Emergency Audiogram and Tympanogram Services is available.

### 9. Surgery (Operation) Departments

| S.No. | Name of Days  | Department of Elective Surgery | Remarks |
|-------|---|--------------------------------|---------|
|       |   | (Operation)                    |         |
| 1     | Sunday  | Orthopaedic Surgery            |         |
| 2     | Monday  | General Surgery                |         |
| 3     | Tuesday   | Obstetric and Gynaecology      |         |
| 4     | Wednesday   | Orthopaedic Surgery            |         |
| 5     | Thursday  | General Surgery                |         |
| 6     | Friday  | ENT                            |         |
| 7     | 24 hours Emergency Surgery (Operation) is doing with first Priority |                                |         |

- a. Elective Surgery (Operation) Time: 9AM to 2PM
- **b.** Procedure
  - 1. Elective Surgery list will be prepare before 24 hours by respective Surgeons and provides Operation Theater,
  - 2. Patient who is listed for elective surgery will be admit in respective inpatient department before 12 hours,
  - 3. Patients as such admitted will be prepared for Surgery,
  - 4. Relative of patient will pay the surgery charge according to hospital rule and should follow the surgery rule and doctor and nurses direction.

### 10. Orthopaedic Plaster Services

- a. Types of Serviced: Regular Plaster, Closed Reduction under Anesthesia and Minor Surgery
- b. Services Hours: 8AM to 2PM
- c. Routine Service Days: Sunday to Friday
- d: Registration Time: 8 AM to 2 PM
- e. Plater with Intra-Articular Injection: Wednesday Saturday and Government holyday will be closed

## 11. Physiotherapy Service

a. Types of Serviced: Regular

b. Physiotherapy Hours: 9AM to 2 PM c. Physiotherapy Days: As OPD days

d: Indoor Physiotherapy Hours:

9.30AM-11.00 AM and 1.00 PM to 2.00 PM

e. OPD Physiotherapy Hours: 11.00AM-12.30PM

#### 12. Preventive and Promotive Service

a. Service Time: 9AM to 3PMb. Registration: 9AM to 12 Noon

c. Place: Institutional Family Planning Building, L.Z. Hospital

d. Service Days: As OPD Shedule

#### e. Schedule of Programs

| Schedule of Programs |   |   |         |  |  |  |
|----------------------|---|---|---------|--|--|--|
| S.No.                | Name of<br>Days   | Name of Services  | Remarks |  |  |  |
| 1                    | Sunday  | Immunization (TT), ANC check up, Malaria control<br>Programs, Tuberculosis Control Program (Direct<br>Observation and Treatment Short Course (Dot's),<br>Multi Drug Resistance of TB (MDR TB), Extensive<br>Drug Resistance (XDR)), Leprosy Control Programs<br>and laboratory                                    |         |  |  |  |
| 2                    | Monday  | Immunization (out of TT), Family Planning (Depo, Pills, IUD, Norplant, Vasectomy), Malaria control Programs, Tuberculosis Control Program (Direct Observation and Treatment Short Course (Dot's), Multi Drug Resistance of TB (MDR TB), Extensive Drug Resistance (XDR)), Leprosy Control Programs and laboratory |         |  |  |  |
| 3                    | Tuesday   | Immunization (out of TT), Family Planning (Depo, Pills, IUD, Norplant, Minilap), Malaria control Programs, Tuberculosis Control Program (Direct Observation and Treatment Short Course (Dot's), Multi Drug Resistance of TB (MDR TB), Extensive Drug Resistance (XDR)), Leprosy Control Programs and laboratory   |         |  |  |  |
| 4                    | Wednesday   | Immunization (TT), ANC check up, Malaria control Programs, Tuberculosis Control Program (Direct Observation and Treatment Short Course (Dot's), Multi Drug Resistance of TB (MDR TB), Extensive Drug Resistance (XDR)), Leprosy Control Programs and laboratory   |         |  |  |  |
| 5                    | Thursday  | Immunization (out of TT), Family Planning (Depo, Pills, IUD), Malaria control Programs, Tuberculosis Control Program (Direct Observation and Treatment Short Course (Dot's), Multi Drug Resistance of TB (MDR TB), Extensive Drug Resistance (XDR)), Leprosy Control Programs and laboratory                      |         |  |  |  |
| 6                    | Friday  | Immunization (out of TT), Family Planning (Depo, Pills, IUD), Malaria control Programs, Tuberculosis (Dot's, MDR TB, Programs) and Leprosy Control Programs and laboratory  |         |  |  |  |
| 7                    | Any Day and Time condoms are available in waiting Station of Institutional Family Planning building of Lumbini Zonal Hospital |   |         |  |  |  |

#### 13. HIV/Aids Control Programs

- Service Time: 10AM to 3PM **ART Service:** Wednesday, Thursday and Friday b.
  - **VCT Service:** Sunday to Friday
- Ol Service: Sunday to Friday in OPD d. PMTCT Service: Sunday and Wednesday in ART building and 24 hours new e.

  - CD4 Count
  - Hospital

  - case in labours department as needed. Place: Top floor of Institutional Family Planning Building of Lumbini Zonal
- g. Sunday to Friday Voluntarily Counseling and selection for CD4 count
- Registration and prepare list for CD4 count. CD4 count will be done on Thursday of 2nd and 4th week of the every month.